

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of : Beckwith et al.
Serial No. : 10/016,529
Filed : December 10, 2001
Title : GLOBAL SERVICE MANAGEMENT SYSTEM FOR AN
ADVANCED INTELLIGENT NETWORK
Examiner : Lan Dai T. Troung
Group Art Unit : 2152
Confirmation No. : 1269

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated March 19, 2008, Applicants submit the following:

Amendment to the claims are noted in a replacement listing of the claims beginning on page 2 of this paper.

Remarks begin on page 6 of this paper.